# Wexford on the Green

## **Resident Update October 2023**

### Swimming Pool, Swimming Pool Fence and Decking Resurface

We have finally received the survey for the pool and can start the work. This was needed for us to get permits to do the work needed to bring the pool area up to compliance with Sarasota County regulations. The estimated time frame will be to close the pool area from Thursday October 26<sup>th</sup> until Monday November 27<sup>th</sup>.

#### Streetlights

The work on the streetlights is complete. The underground boring at the front entrance to replace the bad electric cable has been completed and all streetlights are working.

#### Main Gate

The exit gate has been replaced. I have heard from many of you that the remotes on the owner's gate need to be pressed many times to open the gate. We have contacted the gate company and they installed an antenna to alleviate this problem. We are also looking into a camera and security system at the front gates so that we could identify any further damages that might occur by a vehicle not paying attention to the large signs that says "STOP Only One Car Can Pass At A Time Before Gate Closes."

#### Mailboxes

The mailboxes lids were installed without stainless steel screws and the current screws are rusting out. We plan on replacing all the screws in the mailboxes to fix this problem.

#### **Streaming TV and Internet**

If you left for the summer and need to get your Frontier Internet and DIRECTV Steaming going, here is what you need to do. Before you come back to the community, call Frontier (information listed below) and schedule an appointment with them. I am not sure how far in advance you can call and book an appointment. I would allow at least a couple of weeks before you return. You also need to set up an account with DIRECTV and order your equipment that will be shipped to your home.

#### Frontier

### Call Bulk Customer Call Center 844-660-0648 (option #2)

**IMPORTANT:** If you want to keep your existing (SSID) which is the network name for your wireless network and keep the password the same, <u>you must tell Frontier</u> when they are at your

home at the time of in-home installation. This will allow you to not have to change your existing devices that are currently connected to the internet.

You need to call Frontier at **844-660-0648** and schedule an appointment for them to come out and establish your internet connection. If you have a home phone, when you call Frontier you need to tell them that you have an existing home phone with Comcast/Xfinity. They will then be able to transfer your telephone number to Frontier.

#### **DIRECTV STREAM**

Please use this link below to order your streaming boxes.

### https://www.directv.com/stream/my-community/

This is where you verify your address and order your 2 streaming boxes. Make sure that you change the number of streaming boxes from 1 to 2 once you get to that page.

#### Need a little help with your DIRECTV STREAM? Please call 866.258.8766